Solutions to these barriers



Boost customer confidence via joint effort of FTZ Government, Overseas Government and Alibaba Group

Online Authorization + Bar code for brand authenticity, no code no entrance to platform

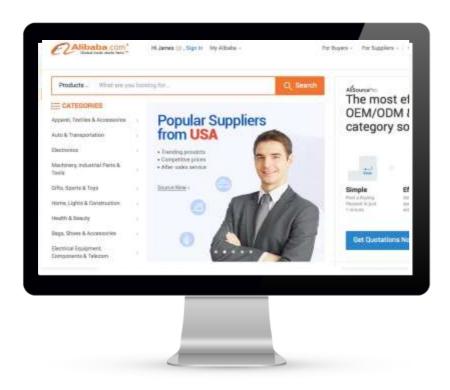
Import service partners to provide product registry, custom clearance, and port to door service

Pre-order, Less-than-Container Load, Authorized resellers, Bulk Sourcing

1688.com to provide online store management services and training to new suppliers



Two immediate opportunities



Safer Sourcing

Get leads for your any of sourcing needs

Quality suppliers

100% Free



International Promotion

Post up to 300 products online
15 Multi-language product posting options
Access our online RFQ system to find business
\$15 USD Per Year via ProChile (\$99 value)

Opportunity 1:Trade Assurance & Safer Sourcing

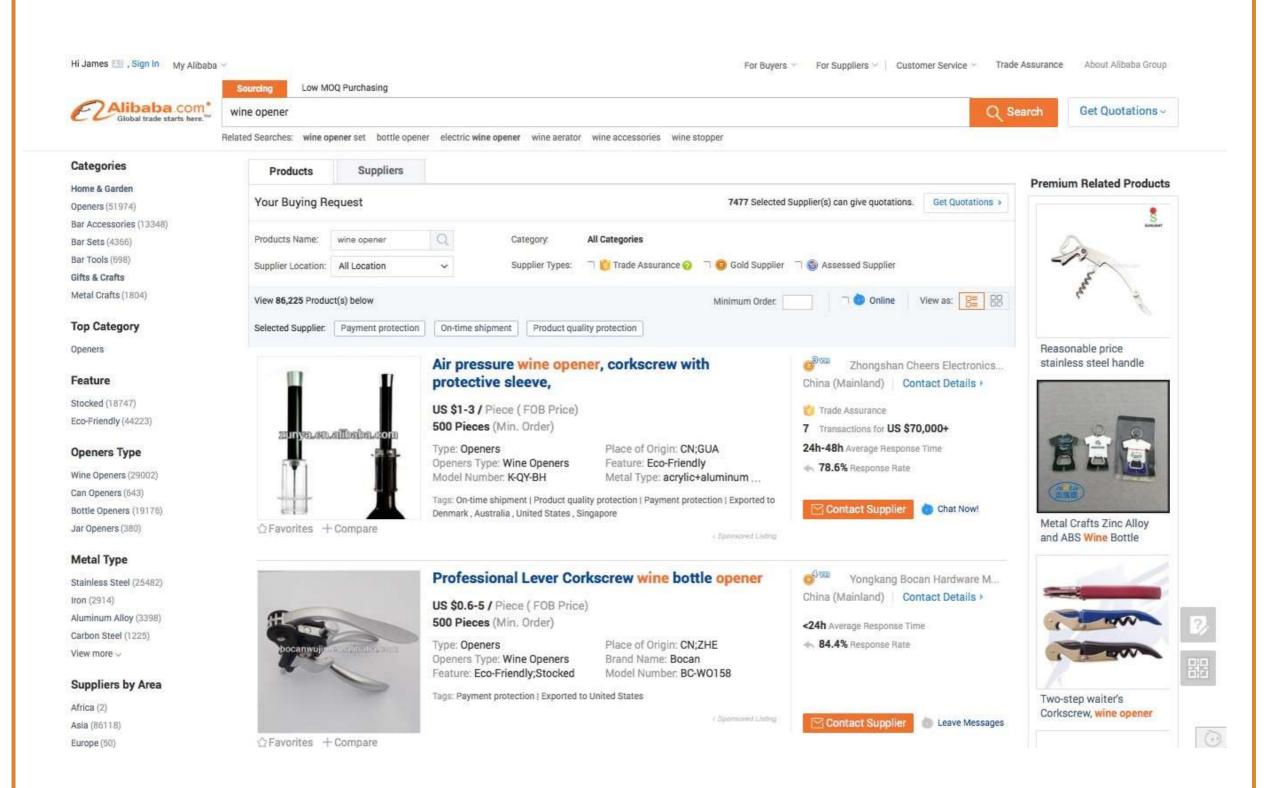


What is it?

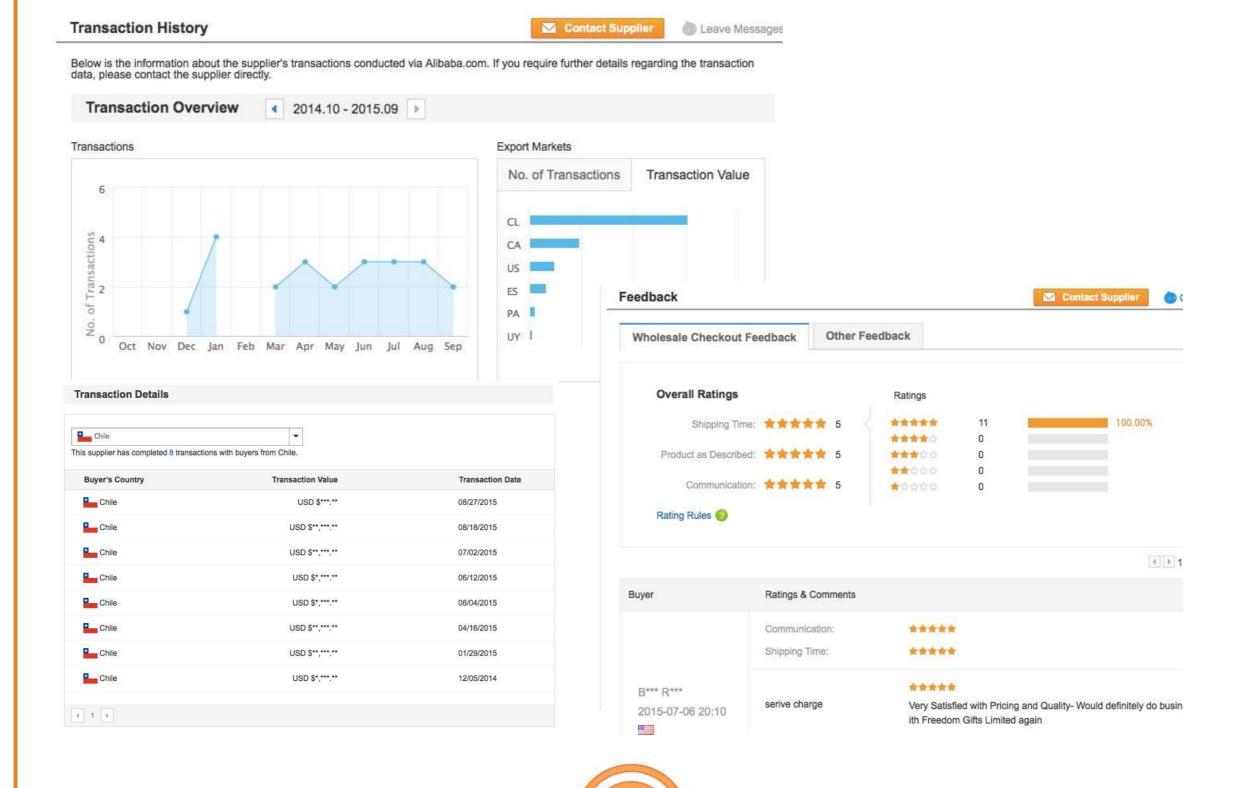
Trade Assurance® is an Alibaba money-back guarantee
Find the suppliersAlibaba backs by searching for the Trade Assurance logo

Suppliers are assessed and given an amount of money/ limit that Alibaba guarantees
*The guarantee covers two things: pre-agreed product quality and factory ship out date









Information on Trade Assurance®



Alibaba passed 50% of our Chinese suppliers joined the Trade Assurance® Program 50,000 + Trade Assurance Suppliers

Categories with the highest Trade Assurance® amounts available (global): Machinery, Home & Garden, Consumer Electronics, Construction & Real Estate, Lights and Lighting

Top 5 US Product Categories for Trade Assurance®:
Machinery, Beauty & Personal Care Products, Home & Garden, Packaging & Printing, Sports & Entertainment



Opportunity 2: International Promotion on alibaba.com

Special Promotion for Chilean Companies



Alibaba.com Verified Membership

- <u>alibaba.com</u> company page
- Promote up to 300 products
- Post products in our multi-language marketplace*
- Access our online RFQ system to seek business

Special Price: \$15.00 / year (\$99 USD Value)

*Languages currently available: English - Español - Português - Deutsch - Français - Italiano - Русский - 한국어 - 日本 語 - תירבע ภาษาไทย - Türk - Nederlands - tiếng Việt - Indonesian - תירבע



Opportunity 2: International Promotion on alibaba.com

How to Sign-up?



Provide your name and email address to ProChile for the sign-up link

How to get started/use Verified Membership?

- 1. Attend this afternoon's session on using Alibaba products
- 2. Utilize our online Quick Start and training tools



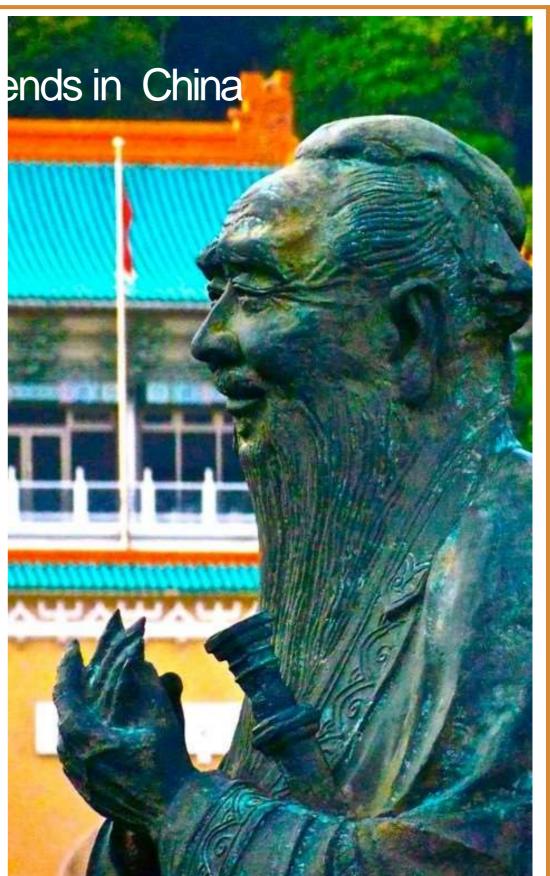
Access China: B2C & market entry





Three important macro trends in China

- I. China is transitioning into aconsumption economy fueled by growing middle dass and unlocked spending among rural populations
- II. Consumption habits of this and future generations are being shaped by the Internet and smartphones
- III.Growth in disposable incomes allowing consumers to upgrade lifestyles through imported products and overseas travel





Three MORE important macro trands in China

- I. Because of the incredible growth of China over the past two decades, the market (in some product categories) has been flooded with products from all over the world.
- II. China's population is getting older. Beginning right now, there are more retirees each year than there are new entrants into the workforce.
- III. Low price points for products is incredibly important when selling to Chinese consumers, but convenience is also amajor factor in decision making.





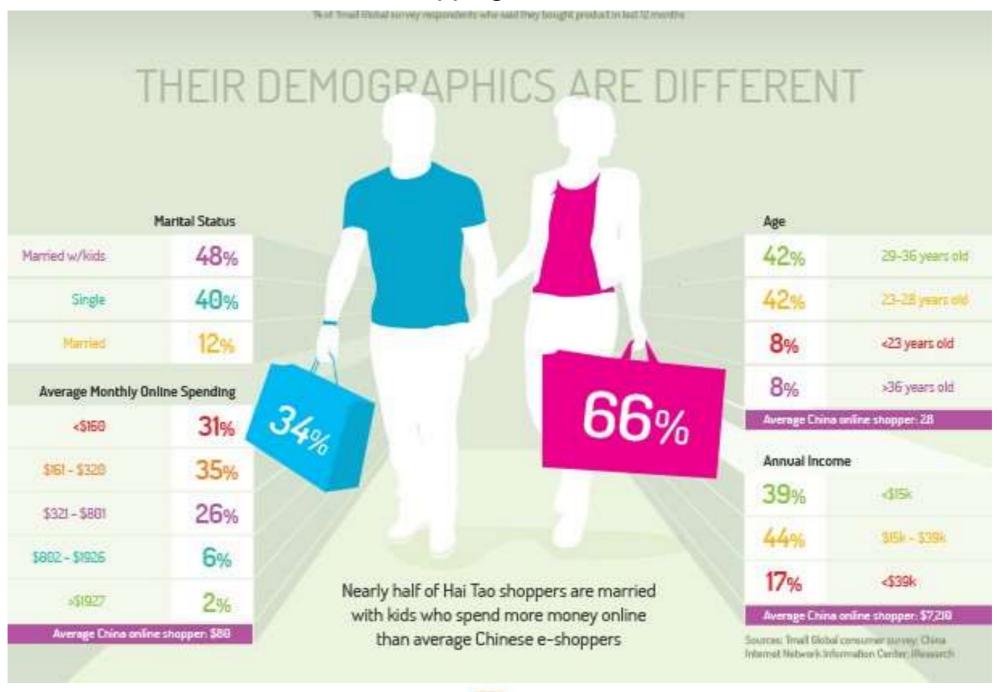
The Chinese e-commerce landscape







Who is shopping online in China?





Source: Tmall Global Survey, 2014



What do Chinese customers buy from overseas?

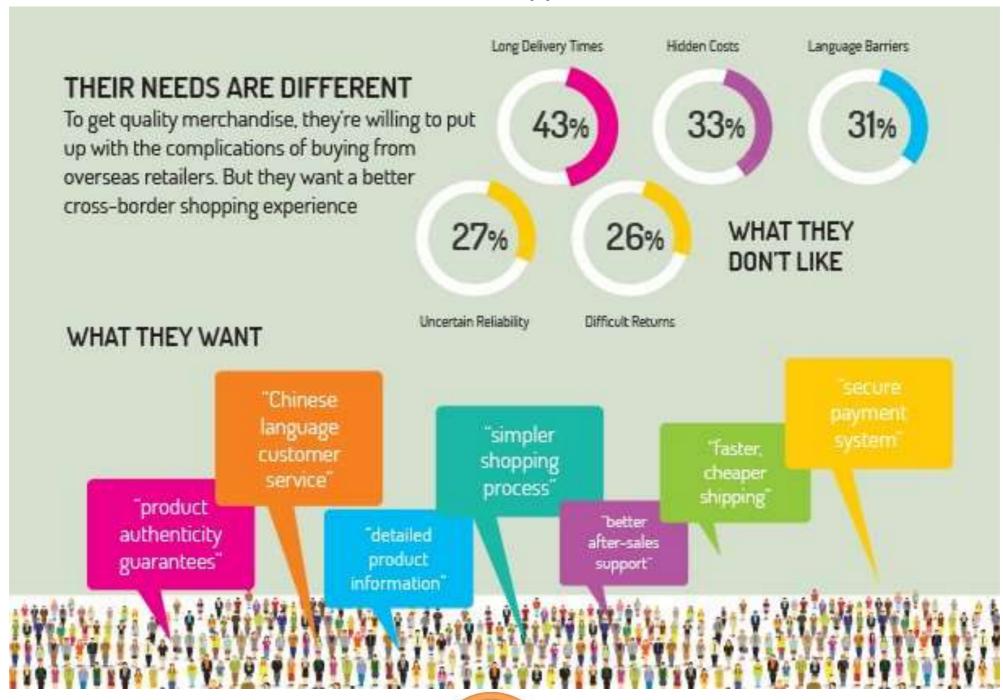




Source: Tmall Global Survey, 2014



What do Chinese shoppers care about?

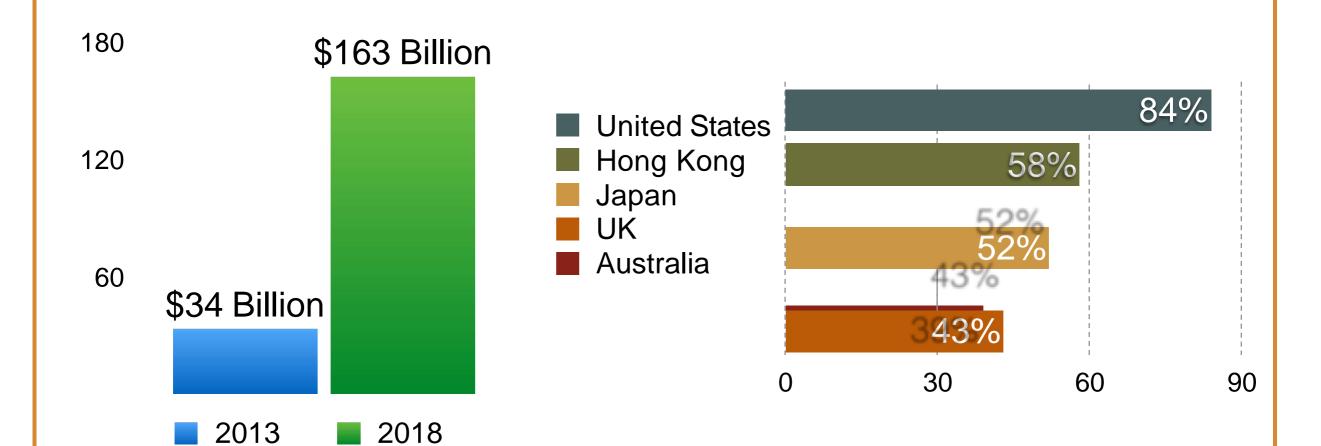




Source: Tmall Global Survey, 2014



Purchasing Power of Chinese Consumers



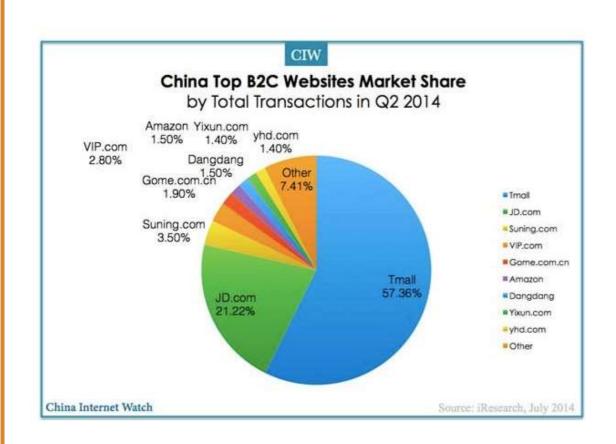
Overseas shopping spending was up to **35 billion** USD in 2013 vs. **163 billion** USD by 2018

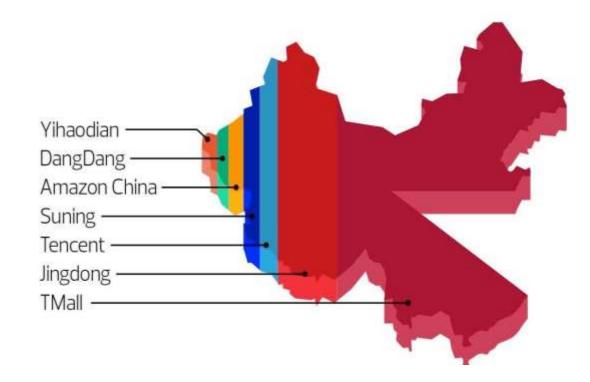
The USranks #1 as the hottest shopping destination for Chinese consumers





Where do Chinese customers shop online?





Alibaba's **Tmall.com** is the clear leader in Chinese e-commerce marketplaces (transaction data)

Source: iResearch



Jimmy's Five Concepts for E-commerce in China

- 1. Nimbleness and flexibility are critical
- 2. Don't neglect customer service.
- 3. Show up. Frequently. Understand China.
- 4. Marketing and mobile are already paramount in China.
- 5. It's all about logistics and traffic.





A quick cultural quiz: Which one of these products works in China?







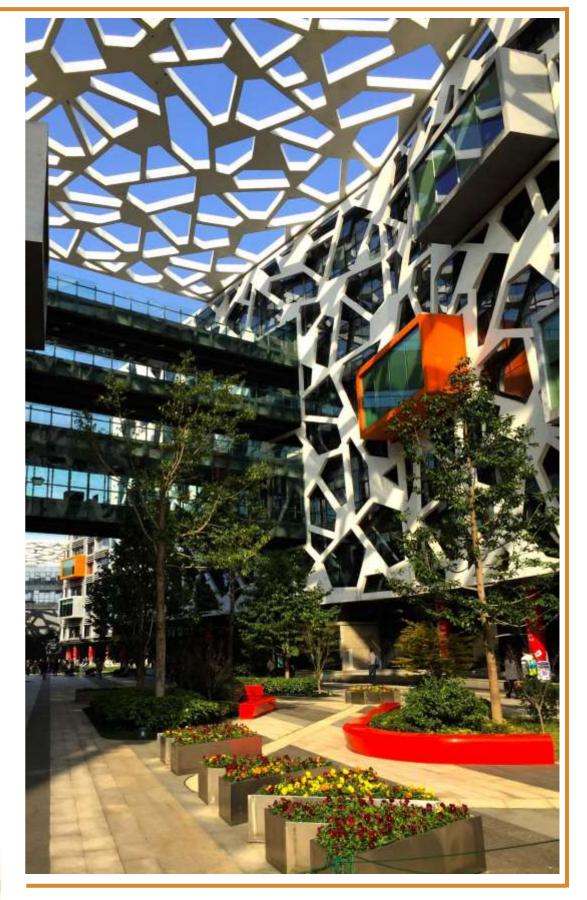
White wedding roses



Cinnamon rolls



Alibaba Group Opportunities







International E-Commerce Related Business Units Services Payment* B₂C

B₂B











CAINIAO菜鸟

The original international B2B site. China domestic B2C/C2C site.







Cloud OS.

Cloud computing.

Payment and financial services Logistics network

China domestic B2B site.

China international B2C/ C2C site.

天猫 TMALL.COM







Algorithms and Big Data.





China international B2C site.

Advertising platform



China domestic group buying site.



International B2C/B2b ("little b") site.



- * Please note that Alipay is a division of Small and Micro Financial Services Company, a related Alibaba company.
- ^t Cainiao Internet Technology Ltd. and China Smart Logistic Network (CSN) are a related Alibaba company.





Where we stand today?



China consumer-to-consume(C2C)

More than 500 million registered users 800 million products and Top 20 most visited sites in World (Alexa.com)

A truly global marketplace with 40+ million registered users in more than 240 countries

China domestic B2C/ C2C site.



Business-to-consumer (B2C)

70,000 merchants selling products

China domestic B2C site.



Online Payment Gateway

More than 700 million registered users, 170 financial partners and support 14 currencies

Payment and financial services



2.5 million supplier storefronts

and regions

5,900+ product categories in 40+ industries

Global Traffic Ranking on Alexa.com: 77

No. 1 in E-Commerce category

No. 1 in International Business and Trade category

The original international B2B site.







Alibaba Group Size and Scale

PAID	Total GMV US\$394 billion (RM82,364 billion)		Mobile GMV US\$71 billion (RMB442 billion)
	Annual orders 14.5 billion	TO	Packages generated 6.1 billion
	Annual active buyers 350 million	111	Annual active sellers 8.5 million
	Paying customer relationships (2) 3.6 million+	***	Countries/regions where buyers are located (3) 190+

Motors

- (1) Unless otherwise indicated, all figures are specific to our China retail marketplaces for the 12 months ended June 30, 2014.
- (2) The sum of merchants on our (i) China retail marketplaces who paid fees and/or commissions to us in the 12 months ended June 30, 2014, plus (ii) wholesale marketplaces with current paid memberships as of June 30, 2014.
- (3) Includes registered countries and territories of (i) buyers that sent at least one inquiry to a seller an Alibaba.com and (ii) buyers that settled at least one transaction on AliExpress through Alipay, in each case in the 12 months ended June 30, 2014.





谢谢 Thank You

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